

## Thurmont Police Commission Survey

In an effort to assist the Thurmont Police Department to better serve the citizens of Thurmont, a survey was developed by the Thurmont Police Commission and sent out with the Water Bill. Approximately 2,000 surveys were sent out and we received 86 completed surveys. The results are attached. The survey genuinely reflects how the citizens of Thurmont currently feel about the Department, including their evaluation of the performance of the TPD and their concerns. Thank you for your participation.

## 86 Surveys Completed

### When contacting the Thurmont Police Department...

#### Was your concern addressed?

Yes	59	69%
N/A	24	28%
No	3	3%

#### Comments

*Because it was a home run truck? No action taken*

*Documents provided to investigating officers - Police report stated no documents provided*

*Cars still run bus red lights at N Church and & Sandy Spring Lane*

#### Did the TPD respond promptly?

Yes	62	72%
N/A	24	28%

#### Was your concern addressed professionally?

Yes	60	70%
N/A	24	28%
No	2	2%

#### Was action taken to resolve the reason for the call?

Yes	56	65%
N/A	24	28%
No	6	7%

#### Comments

*Not to my knowledge (Feral Cats) 2nd issue - Speeding on Moser Road*

*Son's bike was never retrieved twice*

*I still have people who hangout on my property without permission*

### Do you feel the TPD works effectively with the community to resolve issues such as ...

#### Drugs in the community?

Yes	61	71%
Unknown/No Clue	18	21%
No	7	8%

#### Comments

*Not as effectively as they could*

*They seem to work against the community*

*When my kids were at the HS drugs were rampant: nothing was ever done*

*Heroin is rampant*

*I wish more could be done with drugs and vaping*

#### Theft or loss of property?

Yes	54	63%
Unknown/No Clue	23	27%
No	9	10%

#### Comments

*Could use some follow up*

*Worried about this*

*The town should be made aware of incidents involving theft so that we can be more watchful in our area*

**Traffic violations?**

Yes	55	64%
Unknown/No Clue	13	15%
No	18	21%

**Comments**

*\* Not sure the traffic camera is worth it*

*\* Occasionally excessive speed on Redhaven Ct - many young children!*

*\*Speeding - Would like to see more enforcement @the 4 way of Westview & Ironmaster*

*-Vehicles regularly blow the stop signs without slowing and make turns without slowing. Also dogs running around that intersection but code enforcement should be on that. The recycle truck also blows through the intersection*

**I feel the crime rate in Thurmont is**

A	Extremely high	1	1%
B	Higher than average for a town our size	8	9%
C	Normal for a town our size	40	47%
D	Lower for a town our size	21	24%
E	Particularly non existent	5	6%
No Opinion	Unknown	11	13%

**What crime do you feel is most prevalent?**

Drugs	37	70%
Break ins/Theft	10	19%
Speeding	2	4%
Rape and Murder	1	2%
Juvenile Delinquents	3	6%
Total responses	53	

**If a Naloxone class was available - would you attend?**

Yes	19	22%
No Answer	11	13%
No	56	65%

**Do you feel that the TPD is available when needed?**

Yes	76	88%
No Answer	6	7%
No	4	5%

**Do you feel that the TPD standards meet the needs of the Thurmont Community?**

Yes	71	83%
No Answer	7	8%
No	8	9%

**Comments**

*\* Multiple comments regarding not knowing what the standards/crime rates are*

*\* In the past, we received frequent e-mails from the TPD, but not as many lately. I think the bulletins were useful. - same survey - we support the 287g program, I hope the TPD works with the sheriff's office in this program*

**THE FOLLOWING PAGES DISPLAY COMMENTS RELATED TO THE TPD AVAILABILITY AND MEETING THE NEEDS OF THE COMMUNITY QUESTIONS - THEY ARE SORTED BY COMPLIMENTARY, CONSTRUCTIVE OR CRITICAL**